



Upgrade Kits

Remote assistance (40hrs)

JBT Food & Dairy Systems produces long lasting equipment than can hold for many years. The in-line process systems can run without any interference by JBT for long times. These machines can be customized on several ways to fit the customer needs. During the production it may occur you are not able to solve a problem, or you would like your OEM to investigate an issue.

Get support!

When you have a breakdown of the machine, or need to be assured on what happened, you may need a JBT specialist to support you remotely on your machine.

By purchasing this remote support contract, you can expect remote assistance when you are in need. When you are down, you can request 18/7 remote support from the specialists in Amsterdam. Also the hours can be used for analysis requests during office hours.

Availability

If you provide us the remote access, we can analyze issues directly from the call. Just a short call to the service 1st line coordinator will result in a dial in from a senior professional for your type of machine. If the professional is beyond his expertise, there is a team with multiple expertises in the background supporting the engineer.



Please contact your JBT Customer Care manager for more information.

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jbt.com

JBT Food & Dairy Systems

Deccaweg 32
1042 AD Amsterdam
The Netherlands
Phone: +31.20.634.8911
Fax: +31.20.636.9754
info.ams@jbt.com



Ordering Information

As part of JBT's commitment to your success, our wide range of upgrade kits are designed to give you maximum return on your original investment through increased performance and service life.

Please contact info.ams@jbt.com for more information or to request a quote.

All JBT kits are subject to software/system compatibility and may change without previous notice.