

The Bevcorp Service Difference

Your one source, one stop, all-inclusive filler, blender, seamer, and capper service provider.

Service estimates are provided based on Bevcorp's experience in completing comparable projects. Each project, however, is unique and will be invoiced at final cost of time and travel except projects quoted as a fixed price.

Hourly Rates (INTERNATIONAL AND CARIBBEAN)

<u>Service Specialty</u>	<u>Regular</u> M-F 8 hrs	<u>Overtime</u> M-F over 8 8pm-5am Sat & Sun	<u>Premium</u> Holiday
Filler or Blender Technician	200	300	400
Programmer, Engineer, Electrical or Handling Specialist, Project Mgmt.	230	344	459
Seamer or Capper Technician	240	360	480

Terms of Bevcorp Supply

- A purchase order is required prior to dispatching service support.
- Minimum daily charge for a service call is 8 hours (including travel time) plus expenses.
- Layover days (not the result of Bevcorp actions) are billed at 8 hours per day plus expenses (per chart rates above).
- Travel hours are calculated as daily worked hours per chart rates above.
- A service expedite fee of \$2,000 per technician will be charged for service requested within 24 hours of travel.
- Short notice requested service date changes for booked service will incur change fees as follows:
 - Within 24 hours of travel = \$2,500 per technician
 - Within 1 to 7 days of travel = \$1,500 per technician
- Bevcorp technicians are limited to 15 working hours in a 24-hour period. If around-the-clock service is required, additional service personnel (Bevcorp or plant) will be required.
- Field labor records (with daily hours and work performed) are presented to customer for review and signature upon completion of project. Any discrepancies should be reported in writing to Bevcorp within 3 business days of completion of project otherwise signature indicates time reported is correct and work was completed satisfactorily.
- Bevcorp technicians are not authorized to operate any plant forklift equipment, run conduit, install breakers, disconnect switches or perform any building or plant wiring other than equipment supplied by Bevcorp.
- Bevcorp will schedule the pick-up of return parts or tooling upon completion of the project. Return freight charges will be invoiced with service performed.

Setting Seams – Bevcorp will set seams under the following guidelines:

- The can (or end) supplier is not available to set the seams.
- Customer must provide seam specifications for proper set-up from the can manufacturer.
- Bevcorp will need to be present for an additional 8 hrs. to check seams on a hot machine (customer expense).
- A seam check will be presented to the Customer to be signed off by Maintenance, QA or Plant Manager.
- Bevcorp will not be responsible for any types of seam leakers once the customer has signed off on the seams.
- It is the responsibility of the Customer's QA or lab techs to contact Bevcorp if they see any seams out of specification.
- The overall quality of the double seam is the sole responsibility of the Customer or can/lid manufacturer.

Equipment Audits

- Bevcorp recommends each production line shuts down a min. of 8 hours plus 1 hour of observation with machine running.
- With approval from customer, pictures will be taken to identify unique areas of equipment to aid in identifying proper replacement parts. Photos will strictly be used for Bevcorp's internal files and are not for any public use.
- Audits are based on what can be observed and measured without complete disassembly.
- Audits are based on observations at time of audit. Certain circumstances (lack of oil, filler crash, etc.) can dramatically change equipment condition at any time.

Terms of Customer Supply

- Machine and surrounding area need to be completely clean of grease and other dirt and debris prior to the start of Bevcorp service. Quote is based on this assumption. A work area that is dirty and greasy is not a safe working environment. At least 4 hours should be allowed for this work prior to Bevcorp service technician arrival.
- Customer is responsible for removing any guarding/locks on equipment prior to service work and reinstall after completion of service work following OSHA required lock-out/tag-out procedures.
- Customer to supply plant lock-out/tag-out procedure manual to ensure that all lock-out points are identified and locked prior to work and will make a plant person available who is responsible for this procedure.
- Customer to supply engineering drawings and bottle/can samples of all packages to run on line being serviced. A minimum of 4 hours should be allotted for start-up evaluation of each package. Valves and handling equipment may require more time for evaluation/adjustment. If technician is released from the plant prior to this period – follow up visits may result at additional cost to Customer.
- Customer will be responsible for procuring all necessary approvals, permits, and documentation to ensure that Bevcorp onsite personnel comply with all local work permit regulations.
- If Customer prefers to utilize plant personnel to do service work, instead of Bevcorp servicemen, Bevcorp will act as supervisor but is not responsible for plant employee workmanship.
- Customer assumes sole risk for any work performed by a Bevcorp technician on equipment other than equipment manufactured by Bevcorp – Bevcorp assumes no responsibility or liability for this work. Any non-Bevcorp parts required for such work must be procured directly by Customer. Additionally, Bevcorp assumes no responsibility or liability for the performance of any equipment not manufactured by Bevcorp.
- Customer will indemnify, defend, and hold harmless Bevcorp from and against any all claims for injury or death to persons or damage to property (including cost of litigation and attorney's fees), in any manner caused by, arising from, incident to, connected with, or resulting out of the work to be performed hereunder unless a court of competent jurisdiction finally determines that the injury, death or damage resulted solely from Bevcorp's gross negligence or willful misconduct. Furthermore, Bevcorp shall not be liable for consequential damages arising from performance of the policy (including lost product or productivity.)
- At least one Customer employee is required to be in attendance with Bevcorp service technician(s) at all times while in Customer's facility. Customer is to provide at least one mechanic to work with Bevcorp technician(s) for the duration of all machine audits.

Blender Support: 770-427-7757 | Filler-Capper-Seamer-Handling Support: 440-954-3500