

## Customer Care OS Upgrade

## Running an old Operating System can become a security and operational risk

JBT is delivering machines with advanced control systems since many years. These control systems with operating software shall be regularly upgraded to meet the stringent (operation and safety) demands of the market. Unfortunately sometimes software suppliers decide to stop supporting Operating Systems. As a consequence these unsupported systems are vulnerable for malicious software attacks. End-users moving to a state of the art operating system will benefit from enhanced operation and security levels and improved stability.

Microsoft decided to stop supporting Windows XP. Therefore customers with systems still running with this operating software are advised to update their system to a supported version.

## Impact

Upgrading your operating system is always a customer specific task. The upgrade depends on the hardware, software and licenses that are currently used. Upgrading can be an intervention, ranging from a simple server replacement to a full replacement project upgrading hardware, operating system, control system and software licenses. Therefore the financial impact and downtime has to be determined for each individual situation. If you are interested, please contact your Area Customer Care Manager for more details.



KitA14031-EN - 07-20 (40) Subject to change without notice

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## **Ordering Information**

As part of JBT's commitment to your success, our wide range of upgrade kits are designed to give you maximum return on your original investment through increased performance and service life.

Please contact info.ams@jbtc.com for more information or to request a quote.

All JBT kits are subject to software/system compatibility and may change without previous notice.