

PLF International

**PRoCARE® Services**



The best way to get the most out of your investment in JBT equipment



[jbt.com](http://jbt.com)



## Count on JBT to help protect your investment



Your business earnings and profits are directly related to how much you can produce in a given time, which in turn depends on the performance, reliability and availability of your equipment.

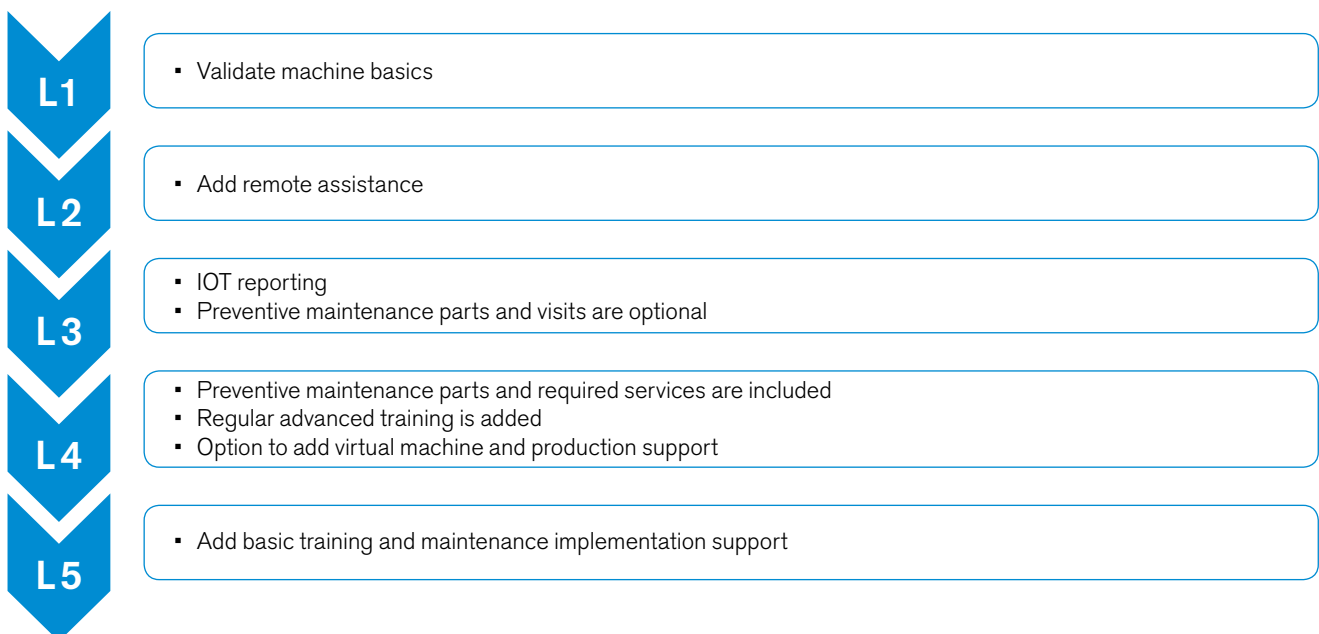
JBT's greatest value in PRoCARE® services comes from preventing unexpected costs through smart, purposeful, and timely maintenance based on unmatched knowledge and expertise. PRoCARE services ensure that your production always meets planned goals with a JBT service agreement tailored to your specific needs.

PRoCARE service agreements are a maintenance partnership that we offer you in five service levels depending on your ability to recover production and to manage raw material costs and lost line profits.

### Influencers to consider:

- Staff skill level
- Customer resources
- Personnel turnover
- Labor cost
- Machine cost
- Cost of emergency repair
- Cost of lost raw material
- Cost of lost product
- Lost sales and profit

## Where are you in the matrix?





## LEVEL 1

### Annual inspection

A yearly machine inspection will be conducted by a JBT Field Service Engineer with inspections performed according to JBT Standard Inspection protocols. Customers are presented a written report after each inspection detailing the status of the equipment as well as any recommended work and/or replacement parts required.

### Maintenance tasks and work instructions

Maintenance tasks and work instructions are tailored to your machine configuration. All tasks are divided between operator and engineer maintenance tasks so that everyone knows their role.

### Spare parts discount

Customers maintaining their machines with a PRoCARE maintenance program receive a 5% discount on spares during the contract period.

## LEVEL 2

### Remote support / Emergency call support

To reduce the amount of lost time from breakdown, Remote support / Emergency call support is there to help you. With remote support, your engineers are guided to resolve many breakdowns situations on their own.

## LEVEL 3

### iOPS™ basic IOT services

Getting the very most out of your machine is the goal. To achieve this, real-time data is needed to identify and increase your equipment's Overall Equipment Effectiveness (OEE). JBT's IOT platform, known as iOPS™, provides you basic data with useful graphs to optimize the OEE of your JBT equipment and, hence, your production.

### Preventive maintenance plan and kits

Many parts do not have a clear wear pattern. To avoid replacing parts when it is not necessary JBT has an established inspection protocol for maintenance parts. JBT has also developed a preventive maintenance plan and special kits. Maintenance intervals for each kit are based on operating conditions and the utilization rate of the specific equipment.

### Critical spare stock at customer site

Unexpected breakdowns occur and, unfortunately, some parts have a long delivery time or are customer specific. To prevent downtime waiting for parts, JBT recommends that customers keep a stock of critical spare parts on hand. This will ensure the part is available in emergency breakdown situations.

## LEVEL 4

### Advanced training

Advanced training is there to help operators and maintenance engineers become specialists. This training is a combination of classroom and hands-on. The major subjects are equipment design, process, operation, maintenance, safety and fault finding.

### Basic virtual training system

The JBT Virtual Training System is a virtual machine software package which can simulate the machine HMI on a PC or laptop. The equipment simulated in the virtual machine will give new operators the advantage of getting to know the HMI without downtime on the real machine.

### Preventive maintenance execution services & CBM (Condition-Based Maintenance) inspection

PRoCARE is the JBT approach to keep the JBT equipment reliable and safe for the processing of your products. To realize this, PRoCARE contracts entail having JBT maintenance specialists on site to perform equipment inspections and provide support during preventive maintenance jobs.

### Production support

Production support is there to improve general production quality and performance or just give the team a knowledge boost. JBT specialists will support your team members in what to look for and how to solve operational, maintenance or troubleshooting problems.

## LEVEL 5

### Basic training

Basic training is a combination of classroom and hands-on training for operators explaining the basics of equipment design, process and operation of the equipment.

### Maintenance plan implementation support

Implementation of a comprehensive maintenance plan is important to make sure that all tasks are properly adapted to your specific production and maintenance schedule, capacity and available resources. The result is years and years of reliability productivity.

*Please contact your JBT Customer Care manager for more information*

## COUNT ON JBT TO HELP PROTECT YOUR INVESTMENT

JBT's greatest value in PRoCARE® services comes from preventing unexpected costs through smart, purposeful, and timely maintenance based on unmatched knowledge and expertise. PRoCARE service packages are offered as a maintenance agreement in various service levels, depending on your production and cost management requirements.



### JBT LIQUID FOODS

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